



## City of Margate City Margate Water and Sewer Utilities

9001 Winchester Avenue  
Margate City, New Jersey 08402  
(609) 822-2921

### Important Message: COVID-19 Ratepayer Relief Measures

Certain measures are in place providing relief to ratepayers experiencing economic hardship during the COVID-19 pandemic. Please review this message in its entirety. For more information please visit our website [www.margate-nj.com](http://www.margate-nj.com) or call 609-822-2921

#### SERVICE SHUT OF MORATORIUM

BE ADVISED that, the Executive Order 229 currently prohibits a local government from shutting off water or electric service to a residential customer, or to accounts primarily serving residential customers, due to nonpayment of water, sewer, or electric charges unless the disconnection is to prevent or ameliorate a risk to public health or safety. **This shutoff moratorium remains in effect until March 15, 2022.**

*Note: The City of Margate does not currently use water shut-off as a means to collect past due balances.*

#### LATE PAYMENT PENALTY AND LIEN ENFORCEMENT MORATORIUM

BE ADVISED that, until March 15, 2022, Executive Order 229 places a moratorium on local governments enforcing late payment charges and penalties on water or electric accounts, or referring a delinquent water or electric payment to tax sale. **On or after March 15, 2022**, charges and penalties may be imposed for delinquent payments, and any payments remaining delinquent may be referred to a tax lien sale held by the municipal tax collector.

#### BILL ASSISTANCE AND ARREARAGE FORGIVENESS PROGRAMS

The New Jersey Department of Community Affairs (DCA) is currently developing a Low Income Household Water Assistance Program (LIHWAP). This program is designed to assist water and sewer customers facing economic hardship due to the COVID-19 pandemic. Further information will be provided once the program goes live.

#### OPPORTUNITY TO REPAY ARREARAGES IN INSTALLMENTS

BE ADVISED that, residents experiencing economic hardship during COVID-19 and who are behind on their water and/or sewer payments may be eligible to enter into an agreement whereby the resident agrees to pay their arrearages in installments over a period of time. As part of the agreement, the resident must keep up to date on all current charges.

**FOR MORE INFORMATION ON REPAYING ARREARAGES IN INSTALLMENTS, CONTACT OUR OFFICE NO LATER THAN APRIL 29, 2022 BY PHONE 609-822-2921 OR EMAIL [VO\\_KAY@MARGATE-NJ.COM](mailto:VO_KAY@MARGATE-NJ.COM)**